



CUSTOMS BROKERAGE - NORTH AMERICA

Comprehensive customs brokerage services throughout Canada, the United States, and Mexico to manage critical customs clearances—enabling clients navigating an increasingly complex trade environment to do so with confidence.

Today's global customs landscape demands a customs brokerage partner with scale, precision, and technical depth. With compliance expertise and cross-border specialization, our licensed experts facilitate efficient clearance for goods entering via any transport mode—Air, Sea, Rail, and Road—while maintaining compliance with applicable customs and import regulations. With 24/7 operational coverage, real-time visibility, automated notifications, secure document access, and on-demand reporting clients have greater confidence, control, and compliance in every shipment.

With the added network support of Kuehne+Nagel's customs management expertise, and extensive global logistics network of freight forwarding, warehousing, and digital supply chain capabilities, clients benefit from a fully integrated trade solution.

As your integrated trade partner, Farrow ensures expert support is always close at hand whenever your goods cross a border, giving you confidence that your business is supported day and night, coast to coast.



CANADA CUSTOMS BROKERAGE

For over 115 years, Farrow has delivered Canada customs brokerage services for imports and exports across various industries, helping expedite goods compliantly through Canadian customs and import requirements with accurate tariff classification and value-for-duty determination, and to capture applicable free trade agreement benefits.



UNITED STATES CUSTOMS BROKERAGE

Whether goods are crossing the Northern or Southern United States (U.S.) border, Farrow's customs brokerage expertise on import/export procedures, product-specific regulations, and commitment to compliance helps streamline the customs clearance process, and your U.S. trade activity.



MEXICO CUSTOMS BROKERAGE

Fully bilingual and bi-cultural, Farrow's experienced Southern Border team prioritizes compliance and meticulous attention to detail to ensure a seamless and efficient cross-border processing experience for clients. Our experts possess in-depth knowledge of U.S. and Mexican regulations, providing guidance and support to navigate complex customs procedures.

With local presence on the Southern Border, and a thorough understanding of the documentation requirements involved in cross-border shipping, shipping into or from Mexico is a seamless process with Farrow.

CLEARANCE, COMPLIANCE, AND CROSS-BORDER SUPPORT

Customs Clearance Services

- 24/7/365 processing centers
- All entry types/all modes/transit clearances
- Online track and trace, and PARS/PAPS tracker
- Full EDI, API, FTP data exchange
- ISF (10+2) and eManifest filings
- Temporary importations
- Automated Email Updates (eVent notifications)
- CTPAT & PIP validation
- Document Management System (DMS) for centralization

U.S.-Mexico Southern Border Services

- Expertise in Mexican customs entries (Pedimentos) requirements and process
- IMMEX (Maquiladora) program management experience
- Duty minimization strategies
- Regulatory compliance and trade consulting
- Standard fee for all U.S. Southern border ports
- Single invoice for U.S. and Mexico brokerage and trade consulting services
- One implementation team to onboard new business in Mexico, the U.S., and Canada
- Drayage/transfers, transportation coordination, and warehouse capabilities (with Kuehne+Nagel)

Additional Trade Services

- Tariff classification, binding ruling requests and PGA advisory services
- Foreign Trade Zone (FTZ) coordination
- Customs bonds
- Special trade program eligibility
- Customs documentation and assistance with post entry administrative filing and post-entry adjustments
- Notification of Special Import Measures Act (SIMA)
- Understanding the impact of Single Window Initiative (Canada) and Anti-Dumping Duties (Canada)



INDUSTRY-LEADING TECHNOLOGY, SMARTER TRADE MANAGEMENT

TradeSmart Connect is Farrow's secure information portal which provides unparalleled visibility to your U.S. and/or Canada import data with real-time shipment tracking capabilities across a comprehensive range of transportation modes (Air, Sea, Rail, and Road), the ability to run reports on-demand, and enables storage and access to electronic copies of all your shipment related documents.

- Single sign-on into one portal
- View import activity (track & trace) and document images



- Ability to toggle between Canada and U.S. imports from any menu, allowing clients using Farrow north and southbound to access equivalent data, documents, and reports
- Available for all modes of transportation (Air, Ocean, Rail and Road)
- Landing pages, dashboards, and reports are tailored to each user's reporting preferences and needs (Farrow will assist in setting up those preferences)
- Ability to place specific reports on user's homepage dashboard

