

YOUR TRUSTED TRADE PARTNER

Customs Brokerage]
[Trade Consulting



PEACE OF MIND. DELIVERED.

Today's global customs landscape demands a customs brokerage partner with scale, precision, and technical depth. Farrow, now part of Kuehne+Nagel, offers comprehensive customs compliance expertise, cross-border specialization, and a respected consulting practice together with the operational coverage, technology, and execution needed to support clients navigating an increasingly complex trade environment with confidence.

Operating as one integrated team across Canada, the United States and Mexico, under two trusted names, Farrow and Kuehne+Nagel clients benefit from combined customs management expertise, an extensive global logistics network, and freight forwarding, warehousing, and digital supply chain capabilities that support a fully integrated trade solution.

As your integrated trade partner, Farrow and Kuehne+Nagel ensure expert support is always close at hand whenever your goods cross a border, giving you confidence that your business is supported day and night, coast to coast.

CUSTOMS BROKERAGE - NORTH AMERICA

Comprehensive customs brokerage services throughout Canada, the United States, and Mexico to manage critical customs clearances.

Our licensed experts facilitate efficient clearance for goods entering via any transport mode—Air, Sea, Rail, and Road—while maintaining compliance with applicable customs and import regulations.

With 24/7 operational coverage, real-time visibility, automated notifications, secure document access, and on-demand reporting clients have greater confidence, control, and compliance in every shipment.



Customs Clearance Services

- 24/7/365 processing centers
- All entry types/all modes/transit clearances
- Online track and trace, and PARS/PAPS tracker
- Full EDI, API, FTP data exchange
- ISF (10+2) and eManifest filings
- Temporary importations
- Automated Email Updates (eVent notifications)
- CTPAT & PIP validation
- Document Management System (DMS) for centralization

Additional Trade Services

- Tariff classification, binding ruling requests and PGA advisory services
- Foreign Trade Zone (FTZ) coordination
- Customs bonds
- Special trade program eligibility
- Customs documentation and assistance with post entry administrative filing and post-entry adjustments

U.S.-Mexico Southern Border Services

- Expertise in Mexican customs entries (Pedimentos)
- IMMEX (Maquiladora) program expertise
- Duty minimization strategies
- Regulatory compliance and trade consulting
- Standard fee for all U.S. Southern Border ports
- Single invoice for U.S. and Mexico Brokerage
- One implementation team to onboard new business in Mexico, the U.S., and Canada
- Drayage/transfers, transportation coordination, and warehouse capabilities (with Kuehne+Nagel)

TRADE CONSULTING - NORTH AMERICA

Providing expert advice and support for international trade in Canada, the United States, and Mexico, Farrow and Kuehne+Nagel’s customs professionals aim to reduce costs and support regulatory compliance for your business. With a wide variety of trade consulting services, this experienced team can help navigate various aspects of customs brokerage and trade regulations to optimize your company’s trade activity.

Through timely communication, clients are also kept informed of the latest customs and trade updates, allowing them to react when necessary for their organization.

- Duty drawbacks
- Refunds/amends
- Harmonized Tariff System (HTS) classification
- Free trade agreements
- CARM portal management
- Compliance audits
- Administrative Monetary Penalty System (AMPS)
- Analysis and verification, including corrective action recommendations
- Customs manuals



CLIENT FACING TECHNOLOGY

TradeSmart Connect is Farrow’s secure information portal which provides unparalleled visibility to your U.S. and/or Canada import data with real-time shipment tracking capabilities across a comprehensive range of transportation modes (Air, Sea, Rail, and Road), the ability to run reports on-demand, and enables storage and access to electronic copies of all your shipment related documents.

This granular level of detail ensures that users have unprecedented transparency and control over their shipment processes, allowing for proactive decision-making and timely problem-solving.

Features

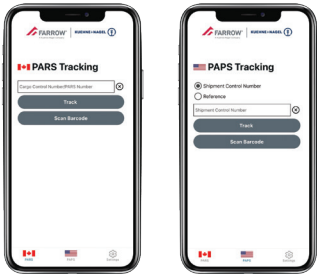
- Single sign-on into one portal
- View import/export activity (Track & Trace) and related documentation
- Ability to toggle between Canada and U.S. imports from any menu, allowing clients using Farrow north and southbound to access equivalent data, documents, and reports
- Landing pages, dashboards, and reports are tailored to each user’s reporting preferences and needs
- Customizable landing page, dashboards, and reports are tailored to your reporting preferences and needs
- Ability to place specific reports on user’s homepage dashboard

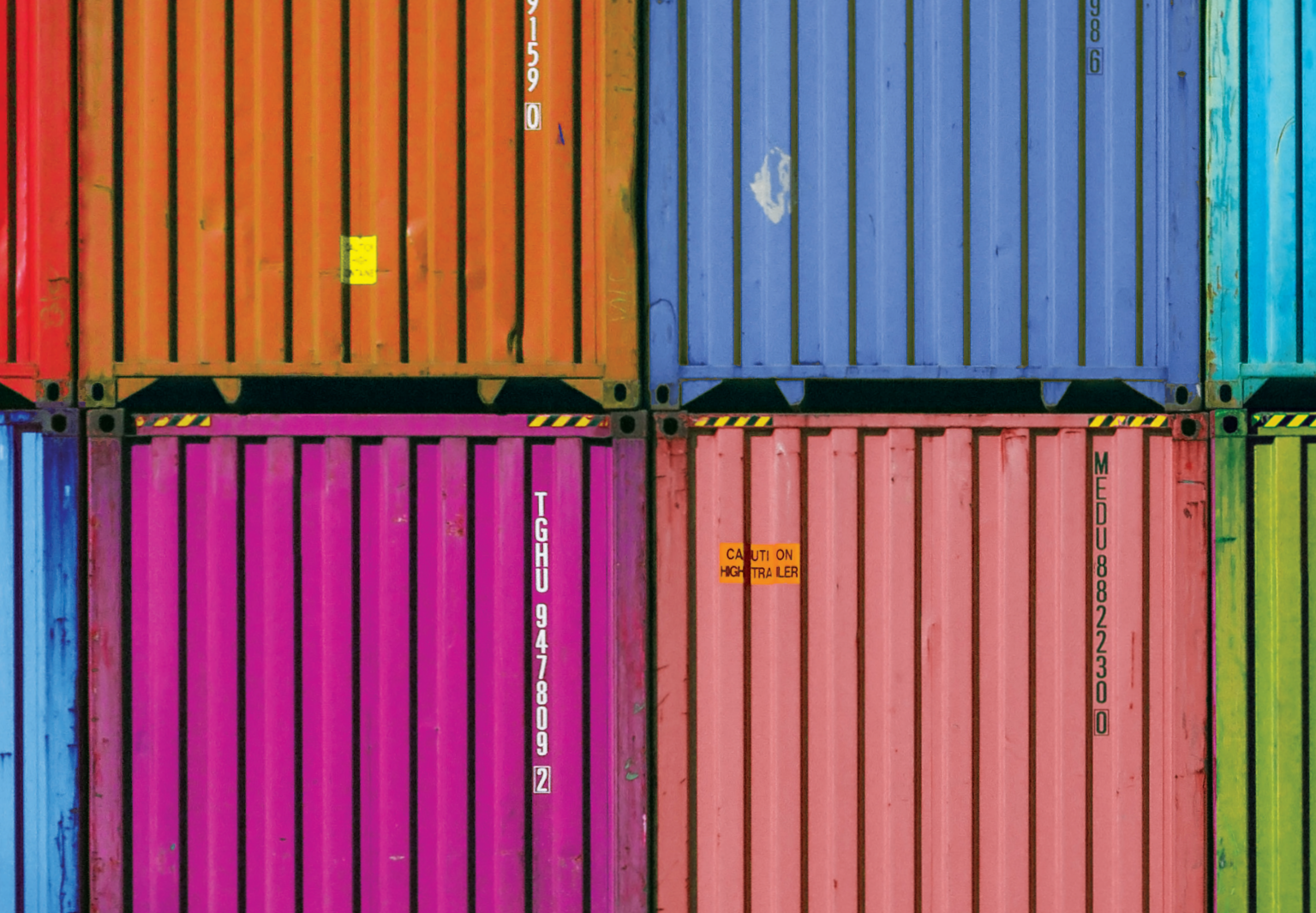


Farrow Tracker Mobile App

PARS and PAPS Information On the Go

- Barcode Scanning: Scan your shipment documents with your phone camera, and the tracking details will be auto filled
- Request Specific Updates: Choose when you want to be notified, based on the multiple stages of a transaction (e.g. when PARS “accepted” or PARS “released”)
- Select Preferred Communication: Choose to receive notifications either by voicemail or email





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