

ACCESSIBILITY CUSTOMER SERVICE FEEDBACK FORM

Farrow is committed to providing goods and services that are accessible for all our customers. To help us improve and monitor our quality of service, we welcome your comments and suggestions for improvement.

Please complete the following questionnaire and return it to the front reception or forward to the address provided. Thank you.

Which location did you visit?

What were you enquiring about?

Were you satisfied with the service provided? ☐ Yes ☐ No

If no, please explain.

Did we meet your needs? ☐ Yes ☐ No

If no, how could we have met your needs?

Were you treated with courtesy and respect? ☐ Yes ☐ No

Were you satisfied with the information provided? ☐ Yes ☐ No

If no, what information would you have liked to receive?

Was the information provided easy to access? ☐ Yes ☐ No

Was the information provided easy to understand? ☐ Yes ☐ No

Do you have any comments / suggestions?

Mail to: Farrow, Attn. HR - Accessibility Feedback, P.O. Box 1177, Ayr, ON N0B 1E0

Telephone: 519-740-9866

Email: HR@farrow.com