

Farrow's customs brokers provide mission-critical services to importers, facilitating an uninterrupted cross-border supply chain.

North American Customs Broker Services (U.S. and Canada)

As North America's largest independently owned and operated customs broker, Farrow provides comprehensive logistics and customs brokerage services at key entry points along the U.S. border with Mexico and Canada to expedite international trade.

Farrow specialists expedite critical customs clearances for you. Our offices are staffed by licensed customs brokers, with 40% of our operational staff having an industry designation (Certified Customs Specialists or Professional Freight Forwarders).

Canada Customs Brokerage

As a Canada's Best Managed Company, Farrow has been providing in-depth customs brokerage services for both imports and exports across all industries for over 110 years.

Our licensed specialists have the expertise to expedite your goods in compliance with Canadian customs and import regulations. Along with proper determination of tariff classifications and value for duty, we ensure our clients benefit from applicable free trade agreements while maintaining compliance.

U.S. Customs Brokerage

Whether your goods are crossing the Northern or Southern border of the United States (U.S.), Farrow's commitment to compliance helps streamline your supply chain.

Farrow's customs brokerage expertise ensures a smooth chain of supply in and out of the U.S. Our team of U.S. licensed customs brokers can assist with U.S. import/export procedures and product-specific government regulations.

Utilizing the latest release options, you can rely on prompt U.S./Canada and international customs clearance. We are fully linked with government agencies on both sides of the border, minimizing post-release customs inquiries and duty adjustments.

Customs Brokerage Services Offered by Farrow on Northern and Southern Borders

- Northern U.S. border coverage
 - Nationwide brokerage of licensed locations to handle imports across the U.S.
 - Continuous release services 24/7 at key gateways along the U.S. Canada border
 - Full range of technology solutions to streamline shipment processing to aid in rapid release, ensuring the highest standards of entry data to minimize post- release customs inquiries and duty adjustments
- · Southern U.S. border coverage
 - Brokerage services, drayage/transfers, transportation coordination (warehouse capabilities with strategic partnerships)
 - Mexico export process is coordinated from the Farrow Laredo office
 - Member of Laredo and Texas Broker Associations
- Extensive knowledge/expertise with Partner Government Agencies (PGA)—over 35% of Farrow imports are PGA regulated
 - Review of tariff changes, surtax implications
 - Regulatory advice & guidance



Services Offered at Port Locations

- 24/7/365 processing centers and Trade Compliance Department
- Document Management System (DMS) for centralization
- · PGA regulatory reviews and advice
- Online track and trace, and PAPS/PARS tracker
- CTPAT & PIP validated
- ISF (10+2) and eManifest filings
- Automated Email Updates (eVent notifications)

Additional Services

- Tariff classification, binding ruling requests and PGA advisory services
- · Special trade program eligibility
- Customs documentation and assistance with post entry administrative filing and post-entry adjustments
- Inland Delivery Services Arrange inland delivery/drayage of your import shipment
- Foreign Trade Zone (FTZ) coordination Farrow manages a 46,000 Sq Ft. facility based in the Midwest (Battle Creek, MI) and a 10,000 Sq Ft. facility in Plymouth, MI
- · Customs Bonds
- Understanding the impact of SWI (Canada)
- Notification of SIMA/Antidumping duties (Canada)







Farrow's Trade Management Software

TradeSmart Connect is a secure information portal that provides unparalleled visibility to your U.S. and/or Canadian import data, with the ability to track shipments in real-time, run reports on-demand, and access electronic copies of all your shipment related documents.

• Single sign-on into one portal

- Available for all modes of a transportation (Air, Ocean, Rail and Truck)
- Ability to toggle between Canadian and U.S. imports from any menu, allowing clients using Farrow north and southbound to access equivalent data, documents and reports
- Search for shipment status, details and documents by a variety of options, including "Shipment Type" search by transportation mode
- View import activity (Track & Trace) and document images
- Landing page, dashboards and reports are tailored to your reporting preferences and needs

Start a confidential, no risk conversation with us today.

To request a quote or to obtain additional information, please contact: 🖎 salesleads@farrow.com



