

# North American Customs Brokerage Services



Farrow's customs brokers provide mission-critical services to importers, facilitating an uninterrupted cross-border supply chain.

## North American Customs Broker Services (U.S. and Canada)

Farrow provides comprehensive logistics and customs brokerage services throughout Canada and the United States, and at key entry points along the U.S. border with Mexico, to expedite international trade and manage critical customs clearances. Our offices are staffed by licensed customs brokers, with 40% of our operational staff having an industry designation (Certified Customs Specialists or Professional Freight Forwarders).

With over 35% of Farrow imports Partner Government Agencies (PGA) regulated, our specialists have extensive knowledge and expertise with PGA's. Our team will review tariff classification changes and surtax implications, providing regulatory advice and guidance as needed.

Farrow's technology solutions offer customs brokerage clients real-time visibility on shipment status, detailed information, automatic notifications, and on-demand reports, all aiding users in achieving compliance goals. Farrow's systems streamline shipment processing to aid in rapid release, ensuring the highest standards of entry data to minimize post-release customs inquiries and duty adjustments.

### Canada Customs Brokerage

As a Canada's Best Managed Company, Farrow has been providing in-depth customs brokerage services for both imports and exports across all industries for over 110 years.

Our licensed specialists have the expertise to expedite your goods in compliance with Canadian customs and import regulations. Along with proper determination of tariff classifications and value for duty, we ensure our clients benefit from applicable free trade agreements while maintaining compliance.

### U.S. Customs Brokerage

**Whether your goods are crossing the Northern or Southern United States (U.S.) border, Farrow's commitment to compliance helps streamline your supply chain.**

Farrow's customs brokerage expertise ensures a smooth chain of supply in and out of the U.S., facilitating customs clearance for goods entering via any transport mode, including Air, Ocean, and Rail. Our team of U.S. licensed customs brokers can assist with U.S. import/export procedures and product-specific regulations. Nationwide brokerage of licensed locations handle imports across the U.S.

- Streamline customs clearance process regardless of port or border location

#### Northern U.S. Border Coverage

- Continuous release services 24/7 at key gateways along the U.S. – Canada border

#### Southern U.S. Border Coverage

- Brokerage services, drayage/transfers, transportation coordination (warehouse capabilities with strategic partnerships)
- Mexico export process is coordinated from the Farrow Laredo office, which is a member of both Laredo and Texas Broker Associations

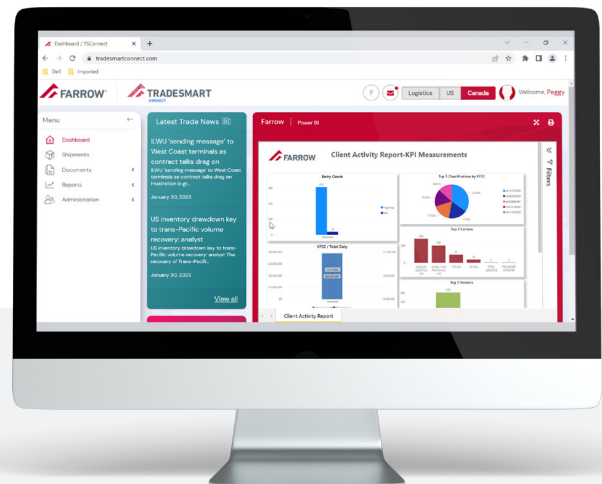


## Services Offered at Port Locations

- 24/7/365 processing centers and Trade Compliance Department
- Document Management System (DMS) for centralization
- PGA regulatory reviews and advice
- Online track and trace, and PAPS/PARS tracker
- CTPAT & PIP validated
- ISF (10+2) and eManifest filings
- Automated Email Updates (eVent notifications)

## Additional Services

- Tariff classification, binding ruling requests and PGA advisory services
- Special trade program eligibility
- Customs documentation and assistance with post entry administrative filing and post-entry adjustments
- Inland delivery services – arrange inland delivery/drayage of your import shipment
- Foreign Trade Zone (FTZ) coordination:
  - LaSalle, ON - 66,000 sq ft. facility
  - Mississauga, ON - 170,000 sq ft. facility
- Customs bonds
- Understanding the impact of Single Window Initiative (Canada)
- Notification of Special Import Measures Act (SIMA)/ Anti-Dumping Duties (Canada)



## Farrow's Trade Management Software

TradeSmart Connect is a secure information portal that provides unparalleled visibility to your U.S. and/or Canadian import data, with the ability to track shipments in real-time, run reports on-demand, and access electronic copies of all your shipment related documents.

- Single sign-on into one portal
- Available for all modes of a transportation (Air, Ocean, Rail and Truck)

- Ability to toggle between Canadian and U.S. imports from any menu, allowing clients using Farrow north and southbound to access equivalent data, documents and reports
- Search for shipment status, details and documents by a variety of options, including "Shipment Type" search by transportation mode
- View import activity (Track & Trace) and document images
- Landing page, dashboards and reports are tailored to your reporting preferences and needs

Start a confidential, no risk conversation with us today.

To request a quote or to obtain additional information, please contact:

 [salesleads@farrow.com](mailto:salesleads@farrow.com) | [farrow.com](http://farrow.com)

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