

Duty Recovery Program



Welcome! Farrow is here to assist you with your customs brokerage needs. While making supply chain changes, we have found that there can be other areas of opportunity for importers to evaluate, such as duty refund or drawback.

Not just
for our
brokerage
clients!

What is a Duty Recovery Program?

A comprehensive review of your previous commodity database, along with a review for opportunities of potential cost recovery. Generally, our recovery services also result in lowering costs on future imports by leveraging rulings and our tariff expertise, as well as identifying potential compliance issues that could negatively affect your bottom line in the future.

At Farrow, our consultants become your Trusted Trade Advisor and will be your partner with you from start to finish.

We will leverage our contacts at the Canada Border Services Agency (CBSA) and the United States Customs and Border Protection (USCBP) and liaise with them on your behalf.

Any rulings¹, refunds and/or amends that are filed, should be filed in the name of your company. Therefore, your company personnel working with us, receives recognition for their efforts and own these rulings and appeals.

How the Program Works

1. At start-up, our Farrow Consulting team obtain, at our cost, your previous four years of importing history on file with the CBSA and USCBP. This data, in combination with any Customs Rulings previously obtained on your name create the foundation for your Commodity Database.
2. We analyze your information against our confidential database of over 4,500 specific Canadian Customs Rulings, in addition to relevant World Customs Organization and foreign customs administration classification decisions.
3. We will communicate to you when an opportunity for a more favourable duty rate is identified.
4. Farrow Consulting will review duty free tariff treatment opportunities, duty drawbacks on any goods imported and subsequently exported, and claims made for other government incentives granted through Customs legislation to importers of certain end-use products. These recoveries are shared between us at a negotiable rate.
5. Fees are only payable when we successfully recover import duty on your behalf.
6. To begin, we will need you to authorize us to obtain your previous broker data from the CBSA and USCBP.

¹ Binding rulings provides the importer with "reason to believe" and is binding on the importation of the same goods by both the CBSA, USCBP and the importer. Furthermore, binding rulings generally mitigate retroactive duty and/or penalty assessments. Should a binding ruling be unfavourable the importer is still required to import the goods in accordance with this ruling until such time as the ruling is overturned. There are appeal rights available.

Start a confidential, no risk conversation with us today!

To request a quote or to obtain additional information, please contact:

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