

# Have you registered for CARM?



The **CBSA Assessment and Revenue Management (CARM)** is a multi-year initiative that will modernize how the CBSA assesses imported goods and manages revenue. Once fully implemented, CARM will streamline and automate business processes and offer online self-service tools to help the importers and exporters do business in Canada.

The CARM Client Portal (CCP) is the central feature of the CARM project which, once fully functional, will become the main communications interface between the CBSA and trade chain partners. To help get you started on the CCP, we have prepared step-by-step instructions:

## GET STARTED



### 1. Register for the CCP

All trade chain partners that conduct commercial business with the CBSA will be required to register their business on the CARM Client Portal.

- Make sure to designate a Business Account Manager (BAM) to manage your account.
- A GCKey or a Sign-in Partner are your keys to the CCP. [Log in or register now.](#)



### 2. Delegate Authority to Farrow

The BAM is responsible for approving the request that Farrow will send to confirm our business relationship. This will allow Farrow to continue to act on your behalf and manage your account within the CCP.

It is **HIGHLY** recommended to set up more than one BAM with complete management access to cover any absences, and to share in the administration of your business account(s).

## WHAT'S NEXT?

We will continue to issue more information about what you need to know, and what you (our valued clients) need to do with respect to CARM in the days, weeks and months to come.

In the meantime, check our CARM page at [farrow.com/carm](http://farrow.com/carm) for the latest CARM information along with a wide selection of CARM resources!

Next steps ahead of Release 2:

- A Release Prior to Payment (RPP) Surety Bond will be required to obtain the release of goods, prior to the accounting and payment of any applicable duties and taxes with the CBSA.
- Please advise Farrow if we should continue to pay import duties and taxes on your behalf starting with Release 2, or if you will be paying the CBSA directly using the CCP.

## Have questions?

Farrow is here to help!

Reach out to [CARM@farrow.com](mailto:CARM@farrow.com) with your question or have a look at our [CARM webpage](#) for a variety of informative resources.