



ACCESSIBILITY CUSTOMER SERVICE FEEDBACK FORM

Farrow is committed to providing goods and services that are accessible for all our customers. To help us improve and monitor our quality of service, we welcome your comments and suggestions for improvement.

Please complete the following questionnaire and return it to the front reception or forward to the address provided. Thank you.

Which location did you visit?

What were you enquiring about?

Were you satisfied with the service provided? Yes No

If no, please explain.

Did we meet your needs? Yes No

If no, how could we have met your needs?

Were you treated with courtesy and respect? Yes No

Were you satisfied with the information provided? Yes No

If no, what information would you have liked to receive?

Was the information provided easy to access? Yes No

Was the information provided easy to understand? Yes No

Do you have any comments / suggestions?

Mail to: Russell A. Farrow Limited, Attn. HR - Accessibility Feedback, P.O. Box 1177, Ayr, ON N0B 1E0
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