

# CARM - A Timeline

The CBSA Assessment and Revenue Management (CARM) project is a multi-year initiative that will modernize how the CBSA assesses imported goods and manages revenue. Once fully implemented, CARM will streamline and automate business processes and offer online self-service tools to help the trade community do business in Canada.

**R0**

JAN 2021

## CARM RELEASE 0

The CBSA moved the existing Accounts Receivable Ledger (ARL) system from its current data centre configuration to the more reliable SAP S4/HANA system in preparation for supporting the IT requirements of the new revenue and cash management system.

**R1**

MAY 2021

## CARM RELEASE 1

The CBSA will provide current clients (Importers, customs brokers and trade consultants) with the ability to sign up on the CARM Client Portal to create, view, and manage their accounts, make payments, file advanced ruling requests, delegate access to customs brokers online and otherwise become familiar with CARM self-serve options.

### CBSA clients will be able to:

- Create and manage their accounts on the CARM Client Portal
- Classify goods and estimate duties and taxes
- Make secure payments online via the portal
- Delegate access to their service providers
- Submit rulings requests and track their progress

**R2**

MAY 2022

## CARM RELEASE 2

The CBSA will replace the current B3 (customs coding form) and B2 (adjustment request) forms and related processes with a new electronic declaration form, called the Commercial Accounting Declaration (CAD). Changes to the billing cycle will be introduced to harmonize the payment due dates for all transactions and simplify the ways account information can be corrected and adjusted. In addition, changes to the Release Prior to Payment Program will be introduced whereby importers interested in participating in the program will be asked to post financial security directly, with various online options.

### Additional features of Release 2:

- Register for a business number and enroll in CBSA programs
- Obtain statements of account in real time
- Submit a commercial accounting declaration, which will replace today's custom coding (B3) and adjustment request (B2) forms
- Submit appeals and track their progress