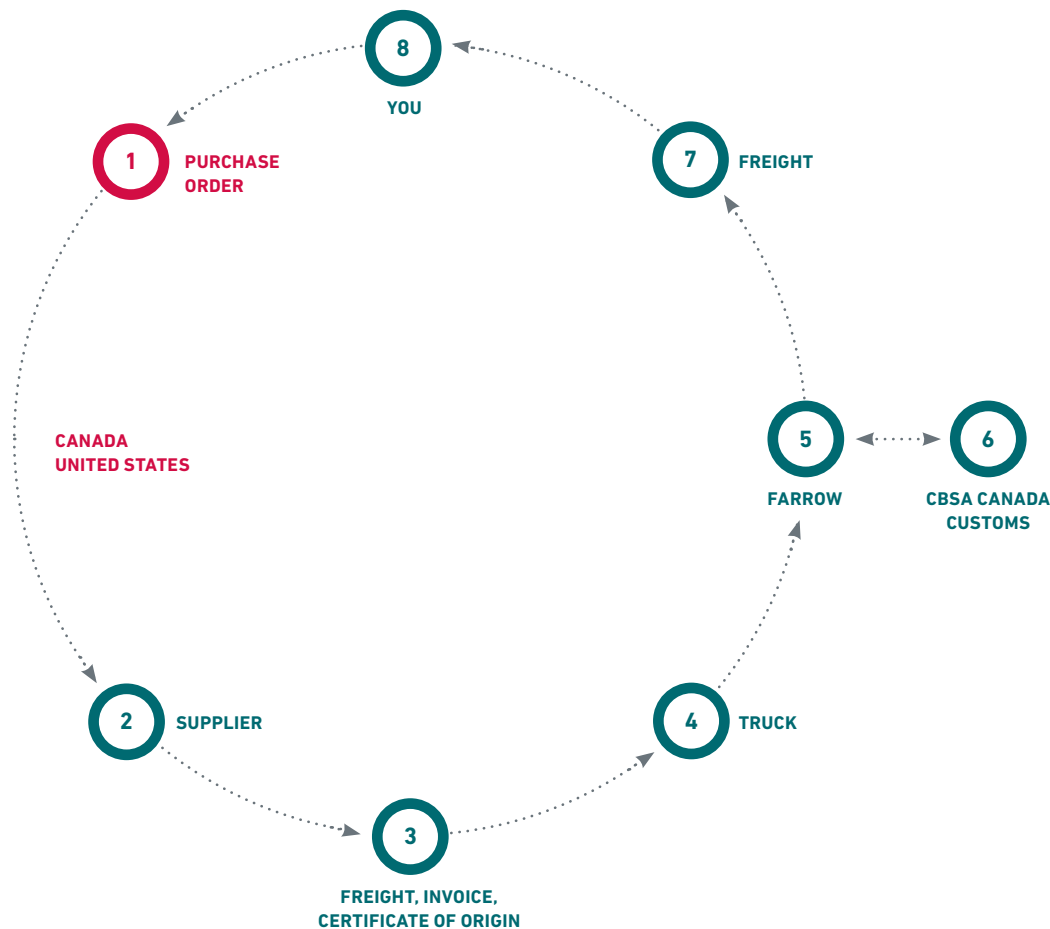


Importing to Canada: Process at a Glance



STEP 1 | Purchase Order

You issue a Purchase Order to your supplier in the United States.

STEP 2 | Supplier

Your supplier readies the order for shipping. They also prepare the Bill of Lading and the customs documents: a Canada Customs Invoice and USMCA Certificate of Origin (if eligible).

STEP 3 | Freight, Invoice, Certificate of Origin

Your supplier gives the Customs Invoice and USMCA Certificate to the carrier when the shipment is picked up. Many U.S. shippers will also transmit the shipment information directly to Farrow.

STEP 4 | Truck

If the shipment information wasn't previously transmitted electronically to Farrow, the carrier must fax the customs documents to us well in advance of the driver reaching the border.

STEP 5 | Farrow

Before arrival, Farrow will prepare your B3 Customs Entry on your behalf and transmit it electronically to Canada Border Services Agency (CBSA).

STEP 6 | CBSA Canada Customs

When your shipment arrives at the border, CBSA determines whether to release or inspect the goods.

STEP 7 | Freight

Once released by Customs, your shipment is delivered to you by the carrier.

STEP 8 | You

Upon receipt, you verify that the quantities and products were accurately reflected on both your supplier's invoice and on your Customs Entry.