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April 21, 2011

Mr. Thomas Kowalski
President
Russell A. Farrow, Inc.
2264-B Landmeier Road
Elk Grove Village, IL 60007

Dear Mr. Kowalski,

On behalf of the entire Kewill team, please accept our most sincere congratulations as Russell A. Farrow, Inc. celebrates its 100th year in business. As a service provider in the Customs House Brokerage business we know that competitive offerings, unfailing attention to customer service, and top-notch support are a winning combination. With 100 years of success under your belt, you have certainly established yourselves as leaders in your market.

I would also like to take the opportunity to thank you for trusting Kewill with your business for the past ten years. I know that you employ many components from our Alliance Brokerage Solution. We hope that you have and will continue to see value in the software and services we offer.

Again, Mr. Kowalski, congratulations on your success. The team at Kewill is pleased that you have chosen us to help for the last ten years, and we hope that we can continue to serve you for many more years to come.

Best regards,

A handwritten signature in blue ink that reads "Michael P. Dolan".

Michael P. Dolan
Chief Operating Officer
Kewill Americas